



PATIENT RIGHTS AND RESPONSIBILITIES

As a patient of Faith Regional Physician Services, L.L.C. you have certain rights and responsibilities. We recognize that a respectful relationship between the healthcare provider and the patient is the foundation of proper medical care and we are committed to ensuring this relationship.

As a patient, you have the right to:

- ◆ Receive quality care and treatment with respect and consideration.
- ◆ Privacy and confidentiality when seeking or receiving care, except in the case of life-threatening conditions or situations.
- ◆ Confidentiality of your health records.
- ◆ Be informed of, and to exercise the option to refuse to participate in, any research aspect of your care without compromising access to medical care and treatment.
- ◆ Receive accurate information concerning diagnosis, treatment, the risks involved, and the prognosis of an illness or health related condition.
- ◆ Ask about reasonable alternatives to care.
- ◆ A second professional opinion regarding your health care and treatment.
- ◆ Actively participate in decision regarding your health care and treatment.
- ◆ Accessible information regarding the scope and availability of services.
- ◆ Be informed about any legal reporting requirements regarding any aspect of your health screening or care.

As a patient, you also have the responsibility to:

- ◆ Provide complete and accurate information about your illness or condition to enable proper evaluation and treatment.
- ◆ Ask questions so that you will have an understanding of your illness or condition.
- ◆ Show respect to health care personnel and other patients.
- ◆ Notify our clinic to reschedule or cancel an appointment so that another person may be given that time for care.
- ◆ Pay your bills or file your healthcare claims in a timely manner.
- ◆ Use prescription medications or medical devices for yourself only.
- ◆ Inform the medical provider(s) if your condition worsens or if a reaction occurs from a medication.

Faith Regional Physician Services, L.L.C. is committed to providing you with the best health care possible. By working together we can ensure this happens.